US Territory Expansion FAQ

How is this different than Posh Planet?

Posh Planet is run through MyUS where customers have products sent to a third-party address that is then sent to the customer in their country. The Perfectly Posh US Territory Expansion gives residents of the 5 US territories the ability to ship directly to their location and join Posh as an Influencer.

What type of currencies are accepted with this expansion?

US dollars are the only currency currently accepted on perfectlyposh.com.

What languages will be available with this expansion?

Perfectlyposh.com and the Newsroom are currently available in both English and Spanish. We are currently working on translating the Virtual Office and pieces will be made available in Spanish as they are completed. At this time, there are no other language expansion plans.

What territories are included in this expansion?

Perfectly Posh is excited to offer our products and Influencer opportunities all 5 of the US territories: Puerto Rico, the U.S. Virgin Islands, Northern Mariana Islands, Guam, and American Samoa.

Are there any products that are unavailable to US territories?

All products can be shipped to all U.S. territories, however, at this time, only the \$30 Starter Kits are available to those joining Perfectly Posh as an Influencer.

Are Perks available in U.S. territories?

Yes. All customers in the U.S. territories can sign up for our Perks program. For more details on Perks, click <u>here</u>.

Are my U.S. territory customers able to sign up for the Host program?

Yes. All customers in the U.S. territories can sign up for our Host program. For more details on the Host program, click <u>here</u>.

Are my U.S. territory customers able to sign up as an Influencer?

Yes. All customers in the U.S. territories can become Influencers, however they must have a Social Security number. For more details on the Influencer program, click here.

Are PoshPro & the Virtual Office available in U.S. territories?

Yes. Both of these features are available in all U.S. territories for our Influencers to use. Please note that at this time, both PoshPro and the Virtual Office are available only in English.

Are push notifications & SMS available in U.S. territories?

Push notifications and SMS are both available in the U.S. territories to any customer or Influencer with an Android or Apple phone. Standard messaging rates may apply based on carrier(s).

Does my upline/downline have to be in the same territory as me?

No. Influencers and teams can be located anywhere in the U.S. territories or states.

Is ID.me available in U.S. territories?

Yes. More information on ID.me can be found here.

What is the returns policy for customers in U.S. territories?

U.S. territory customers are eligible for the same returns policy our state customers have. For details on returns, please click <u>here</u>.

If my U.S. territory customer already signed up for a MyUS account, can they still order products through Perfectly Posh directly?

Yes, customers can either continue placing orders through MyUS if they already have an account or order directly from the website. We recommend ordering directly from perfectlyposh.com because there are no subscription fees.

How long will it take for my U.S. territory customer's packages to arrive to their address after their order is placed?

All orders shipped to U.S. territory addresses will be delivered within 5-7 business days.

What is the holiday cutoff for shipping to the U.S. territories?

All orders shipped to U.S. territories have the same holiday cut off as the states, December 16th.

Are Influencers and/or customers in the U.S. territories eligible for Incentives and promotions?

It depends. Certain Incentives and promotions will be available to our US territory Influencers and customers. Please check the terms and conditions of each Incentive and/or promotion to see if they are available for U.S. territory Influencers and/or customers.

What if I am a resident of Puerto Rico and I choose to enact my 90-day rescind policy?

If you choose to return your Starter Kit within your first 90 days, you will be given a refund on the price of the Starter Kit, however, you may be subject to inactivity charges from Hyperwallet.

If I am a resident of Puerto Rico and I choose to enact my 90-day rescind policy, will I lose my commissions and benefits of being an Influencer?

If you choose to refund your Starter Kit within your first 90 days, you will no longer be eligible for any of the Influencer benefits, however you will still retain your commissions that you have already been paid. No future payments will be made and all Incentive points and other prizes will no longer be valid on your account.